

# Berko Electric / Marley Engineered Products Toe-Space Heater Recall

## HOW TO CHECK YOUR HEATER

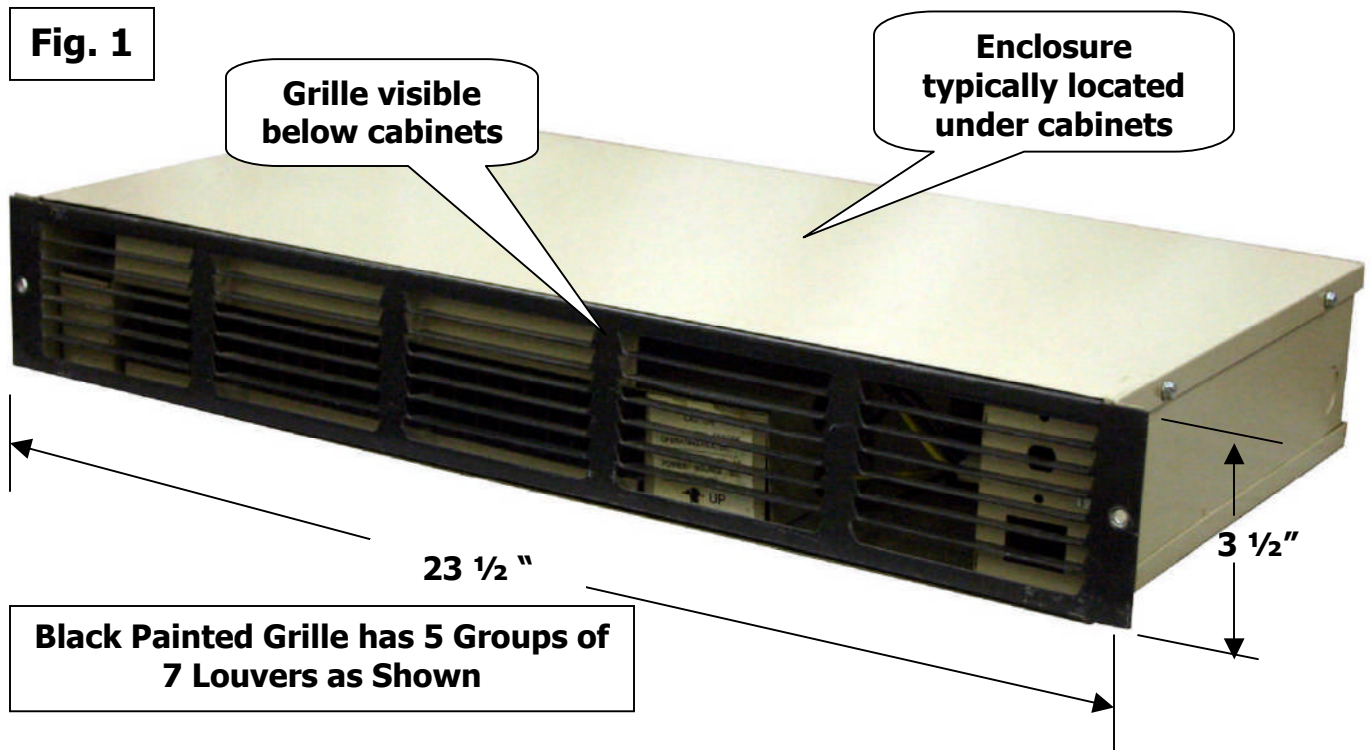
### **- CAUTION -**

***To prevent a possible electric shock, switch circuit breaker OFF (or remove fuses to heater circuit) at electrical box and turn heater thermostat to the OFF position before inspecting heater.***

**General:** Toe-Space heaters are typically installed in kitchens and bathrooms below cabinets in the recessed toe (or kick) space at floor level.

### **STEP 1:**

To determine if you have an affected heater, first check the heater grille to determine if it looks like the one pictured and measures approximately 23-1/2" wide by 3-1/2" tall (see Fig. 1). If it looks like the picture and measures the correct size, proceed to STEP 2, otherwise, the heater is not one affected by this recall.

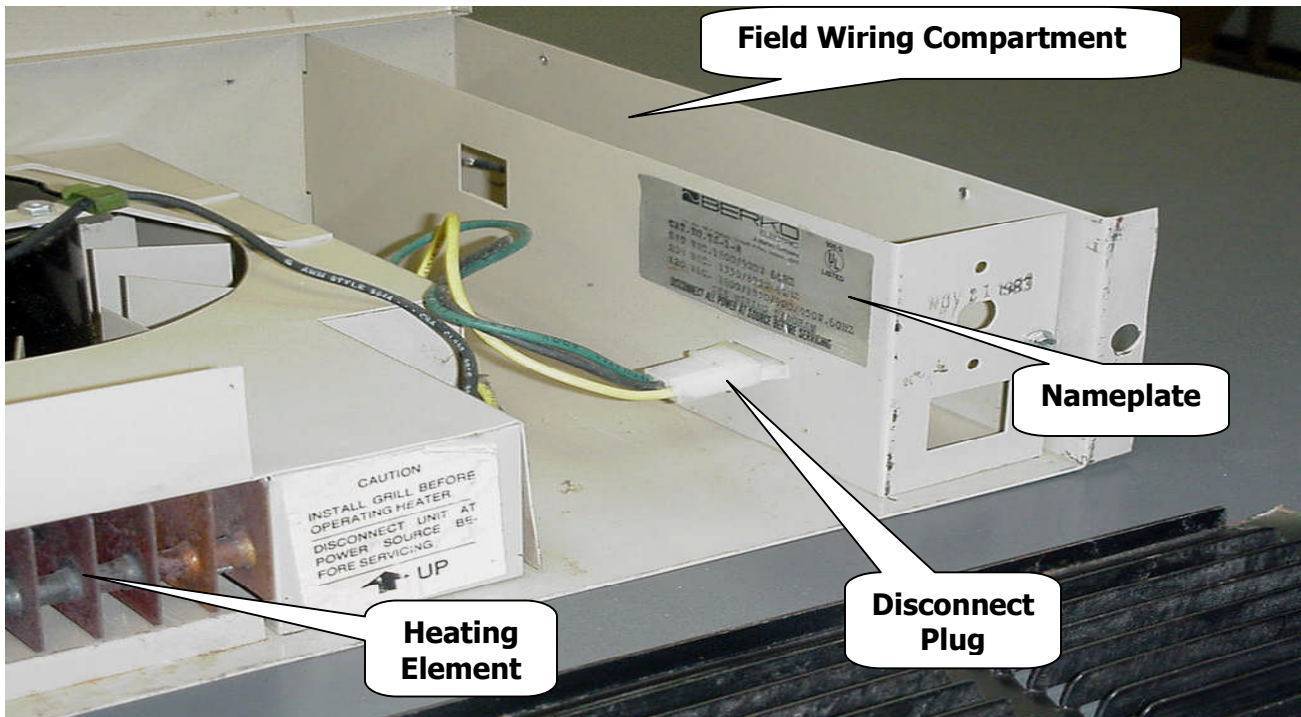


### **STEP 2:**

If the grille is as shown, next you will need to look inside the heater to check the heater nameplate as shown in Fig. 2. It will probably be necessary to remove the grille to see clearly, although the nameplate may be visible by looking through the grille. **Be sure power to heater is OFF before removing the grille.** If the nameplate shows the heater is one of the affected models, proceed to STEP 3.

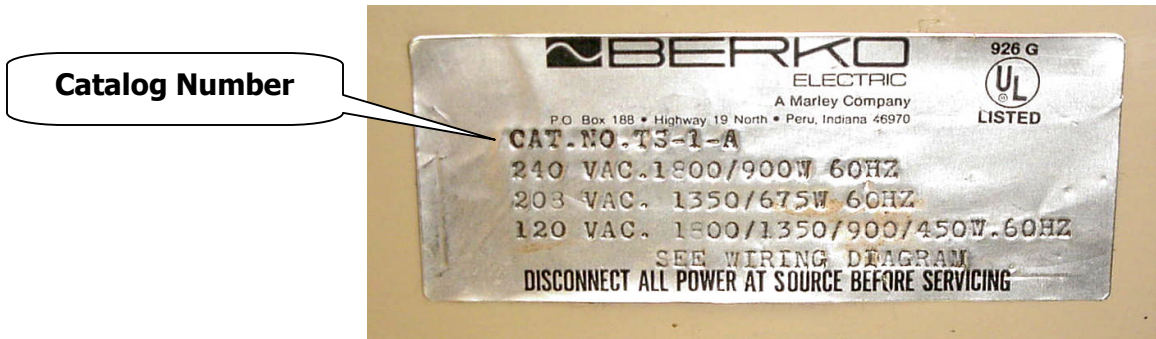
**Fig. 2**

## Heater Interior (With Grille and Top of Enclosure Removed for Clarity)



### Affected models included in this recall:

- Berko Electric Cat. Nos. TS, TS-1 and TS-1-A which do not have a thermal fuse
- Emerson Cat. No. KSH 2000 which does not have a thermal fuse
- Typical Berko Nameplate Photo:



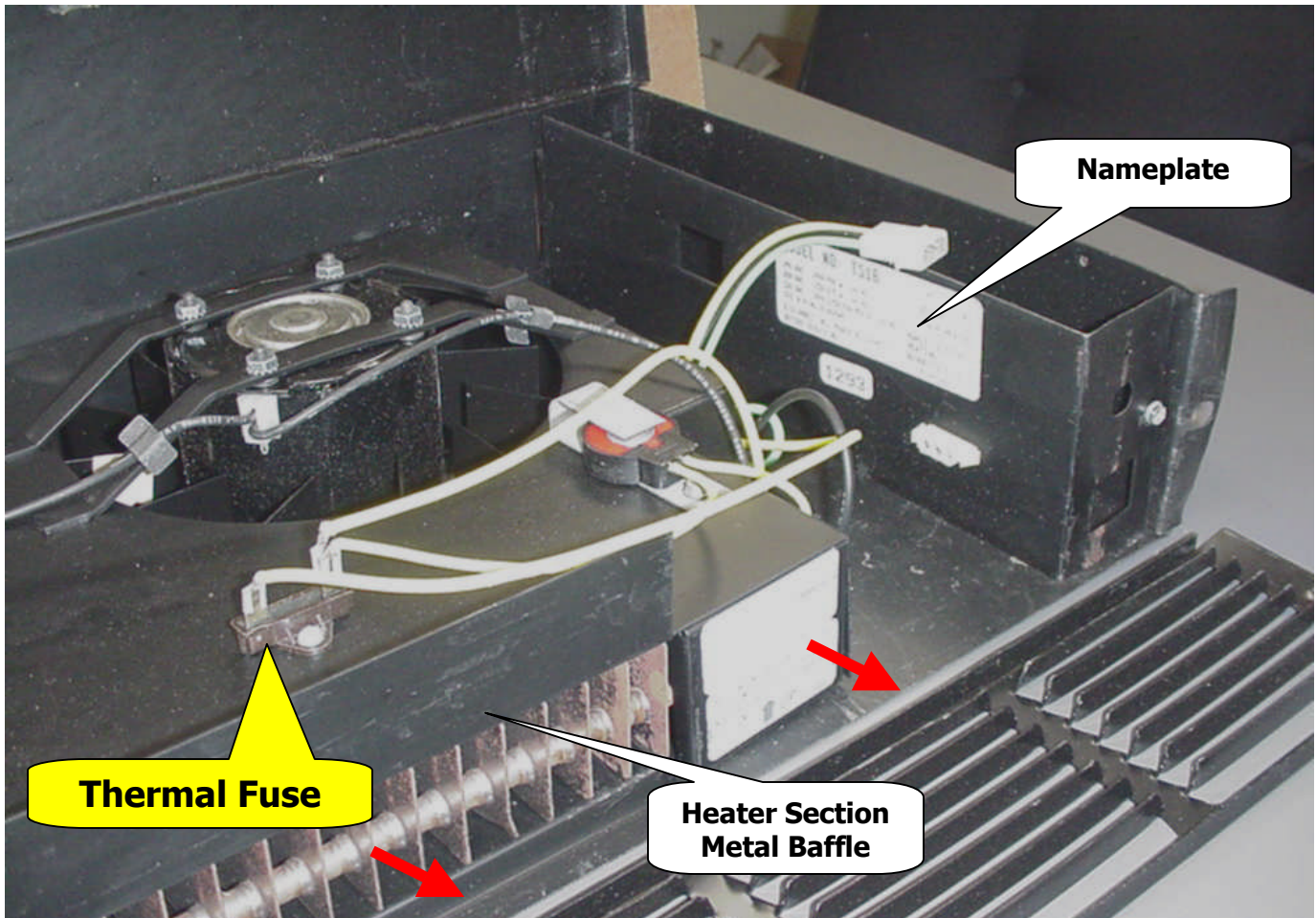
**STEP 3:**

Newer models built after February 15, 1985 include a back-up thermal fuse. Check to see if your heater has the thermal fuse as shown. If your heater has the thermal fuse, the heater is **NOT** affected by this recall. If it **does not** have the thermal fuse, proceed to **WHAT TO DO IF I HAVE AN AFFECTED HEATER.**

**Fig. 3**

**Newer Berko Toe-Space Heater  
With Thermal Fuse**

**(NOT INCLUDED IN THE DISCOUNT REPLACEMENT PROGRAM)**

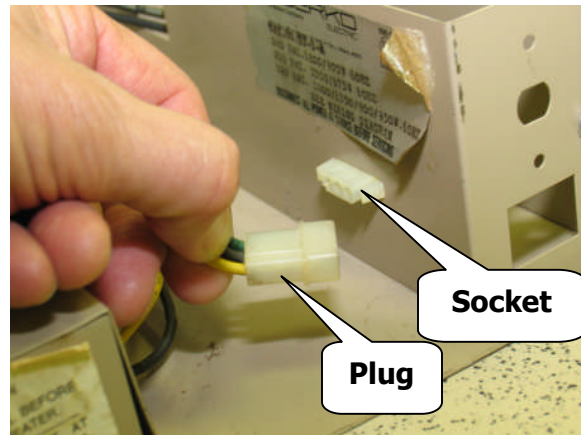
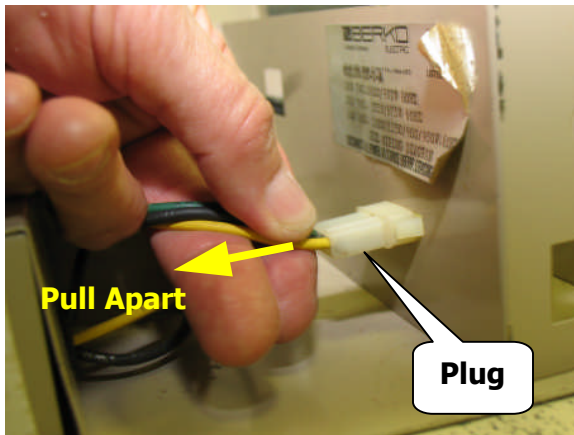


**Note:** To confirm if your heater has the thermal fuse may require that you slide the heater section out of the enclosure slightly so you can see since the fuse will be located behind the metal baffle.

# **WHAT TO DO IF YOU HAVE AN AFFECTED HEATER**

## **STOP USING YOUR HEATER IMMEDIATELY AND UNPLUG THE HEATER SO IT CANNOT OPERATE**

To unplug the heater, disconnect the heater plug from the heater socket as shown below.



### **How to get a \$25 Rebate:**

To encourage the disconnecting of these old heaters, Marley is providing a \$25 per heater rebate for each affected heater that is disabled. To obtain the \$25 rebate, you will need to: 1) cut the plug from each heater (after it is unplugged), 2) complete a Customer Information Form and, 3) return these items to the address shown on the form.

### **How to Order Replacement Heater(s):**

Marley is also offering a discount of 50% off of Berko's Suggested List Price toward the purchase of replacement heaters. In addition, Marley will reduce the price of each heater by an additional \$50 to allow for labor and installation costs. To be eligible for the discount, you must: 1) cut the plug from each heater (after it is unplugged), 2) complete a Customer Information Form, 3) complete a Toe Space Heater Order Form, and 4) return these items (with your payment) to the address shown on the form.

### **How to get the forms and additional information:**

- Visit our website: [www.berkomep.com/ts.htm](http://www.berkomep.com/ts.htm), or
- Send us a request by email at [TS@marleymep.spx.com](mailto:TS@marleymep.spx.com), or
- Call our toll-free hot line 1-800-642-4328 (M-F, 8 AM- 4:30 PM)

## **INFORMATION REQUIRED WHEN ORDERING REPLACEMENT HEATER(S):**

### **- IMPORTANT NOTE -**

**If you do not have experience in identifying the types of information below or in wiring electrical products, Marley recommends that you seek the assistance of a professional electrician.**

#### **1) The power supply voltage to your heater:**

***Your old heater was designed so it could be installed and used at 240 volts (standard from factory) or rewired by the installer to be used at 120 volts. The replacement heater is of a new design and will be either a model S1104 (240 volt) or a model S1100 (120 volt) and you must specify which unit you need.***

### **- WARNING -**

***Use of a replacement heater at the incorrect voltage could damage the heater or create a fire hazard. The power supply voltage **MUST** match your new heater voltage rating (as printed on the heater nameplate).***

#### **2) The type of thermostat that you have with your heater:**

- *wall mounted or*
- *built-in (installed in your heater)*

***Note: If you do not have a wall thermostat, your heater should have a built-in thermostat and this must be ordered with the new heater. If you already have a wall thermostat, it should be suitable to reuse with your new heater.***

#### **3) How you wish to pay for your new heater(s):**

- *Cashiers Check*
- *Money Order*
- *Major Credit /Bank Card*

***Payment must be received with your order – cash and personal checks not accepted***